



# Cyber Acoustics, Inc. - Confidential Patent Pending

## USB Training Headset with ENC

### AC-204TR

Features:

- USB Type A agent headset with training functions
  - Connects with coach HS-1500BT headset
  - Secure design to prevent connection to other Bluetooth devices
  - In-line controller
    - Microphone mute with LED indicator
    - Volume up and down
    - Integrated Bluetooth with button and LED indicator for connection to HS-1500BT
    - Mic source button with LED indicator to select between agent and coach headset mic
  - 0.7 meter cable from controller to USB plug
  - 1.7 meter cable from controller to Headset
  - Dual microphone with ENC technology
    - Reduction of microphone background noise
  - Ambidextrous boom for left/right side use
  - Lightweight & Durable Headset
  - Adjustable headband
  - Leatherette ear pads
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- AC-204TR and HS-1500BT pairing / re-connect distance 1.5 to 3 meters
  - AC-204TR and HS-1500BT connection distance 20 to 30 meters
  - HS-1500BT headset used by coach
  - HS-1500BT connection simultaneously to dongle on coach PC and agent's AC-204TR headsets

The AC-204TR is a quality stereo agent headset built for the demanding and noisy call center environment. AC-204TR allows for the coach of the agent to connect into the call with the customer to monitor or take over the conversation with the customer.

The in-line controller uses a USB Type A connection to the PC and has conveniently accessible volume and mic mute for the agent, as well as Bluetooth pairing button with the coach headset and a mic source button for selection between the agent or coach headset microphone.

The coach with the HS-1500BT can connect with an agent's AC-204TR headset by pressing the Bluetooth button for 2 seconds on the AC-204TR dongle and when finished with the agent's call disconnect by pressing the Bluetooth button for 1 second. The coach then can move on to the next agent and connect into their call by pressing the Bluetooth button on the next agents AC-204TR dongle.

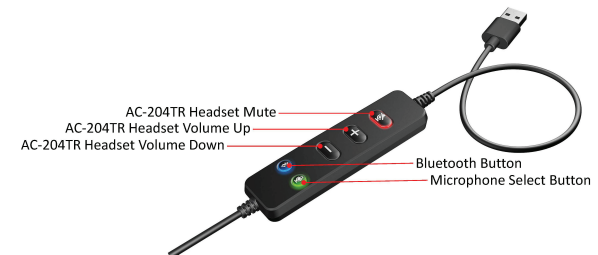
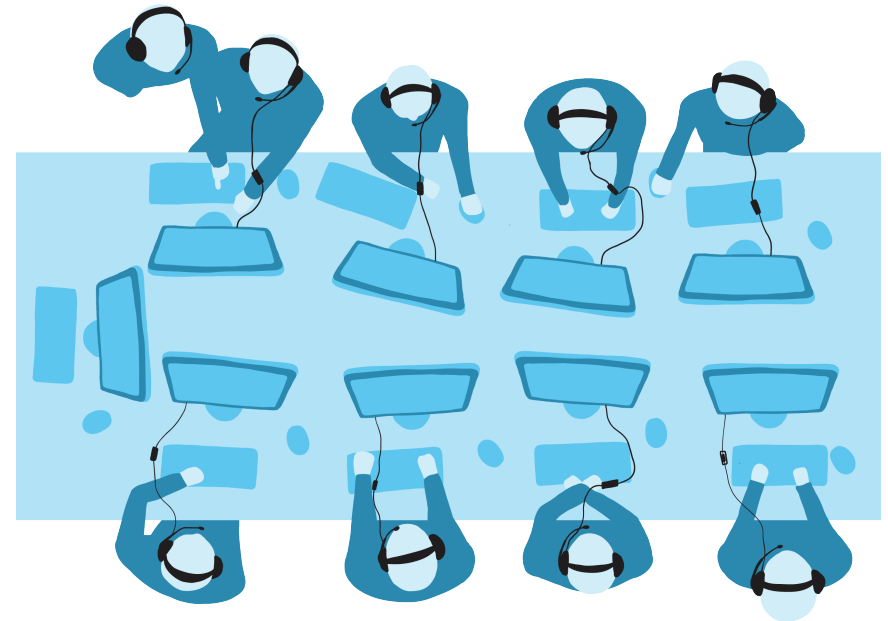
Once initially setup and programmed, the AC-204TR will only allow connection with the HS-1500BT headset that was preprogrammed. The connection between the dongle of the AC-204TR and the HS-1500BT utilize Bluetooth encryption security with a pairing code. The pairing code is randomly and automatically generated by the HS-1500BT and the AC-204TR dongle. Without knowing this pairing code, there are not any devices that can hack into the Bluetooth connection, providing the highest level of security.

Individual Item  
 UPC: 646422 30xxx x  
 DIM: (L) 6.9 in X (W) 2 in. X (H) 6.9 in.  
 Weight: 0.3 lbs.

Master: 24  
 DIM: (L) 15 in X (W) 11.8 in. X (H) 5.3 in.  
 Weight: 8.8 lbs.



Connects wirelessly with HS-1500BT



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